

# Northern New Mexico College

## 2015 Survey of Student Satisfaction with Undergraduate Education

Each academic year, New Mexico's seven universities surveyed graduating seniors in their respective student bodies to elicit students' perceptions regarding their undergraduate educational experiences. The universities had developed a common set of questions, so all institutions would have comparable information on their students' satisfaction with their educational experiences. This document provides summary information on NNMC's graduating seniors' satisfaction with a number of factors related to the College's undergraduate curriculum/instruction, support services and an overall assessment of their educational experiences at Northern.

Graduating seniors were contacted via email 2 weeks prior and 1 week after commencement using an online survey collection tool. Reminders were sent out 2-3 times a week to encourage graduating seniors to provide feedback.

### 1. Please rate your satisfaction with NNMC regarding Curriculum and Instruction:

Answer Options	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Does Not Apply	Count
Quality of instruction in your major	34	21	3	1	0	59
Quality of instruction outside your major	15	29	5	1	7	57
Quality of academic advising	28	17	10	0	2	57
Availability of courses in you major	12	26	13	5	1	57
Quality of intellectual challenge of your program	29	22	4	0	1	56

### 2. Please rate your satisfaction with Northern regarding Student Support:

Answer Options	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Does Not Apply	Count
Adequacy of financial assistance (\$)	16	30	2	4	6	58
Quality of career counseling and advising	14	26	6	2	9	57
Contact with faculty outside of class	20	32	2	1	2	57
Adequacy of laboratories and equipment	14	34	5	1	3	57
Adequacy of library facilities	29	27	0	0	1	57
Adequacy of computer facilities	21	34	1	1	0	57

### 3. Please rate your satisfaction with Northern regarding an Overall Assessment:

Answer Options	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Does Not Apply	Count
Value of your education, relative to cost	19	26	5	6	1	57
Your sense of community on campus	14	29	7	2	3	55
Your preparation for work or graduate school	18	28	8	0	2	56
Your satisfaction with your college experience	19	30	4	3	0	56

### 4. Your major(s):

	N
Nursing	5
Business Administration	4
Accounting	2
ADN-nursing	2
Bachelor Business Administration Management	3
Biology	2
Criminal Justice	2
Education	2

### Your major(s):

	N
BAIS Psychology	1
BSN	1
Business Administration Project Management	1
Business Management	1
Computer Aided Drafting/ Industrial Design	1
Education (ALP)	1
General Studies	1
Human services, Psychology	1

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4. Your major(s) continued:	N	Your major(s):	N
Integrated Studies	2	Massage Therapy	1
IT Engineering	4	Music	1
Information Technology	3	Nursing social sciences	1
Mechanical Engineering	2	Office Administration	1
Psychology	2	Radiologic Technology	1
AA ECE	1	Substance Abuse Counseling	1
Accounting and Business Administration	1		
Associates Business Administration	1		
Bachelor in Accounting	1		

### 5. If you had to do it over again, would you attend Northern?

Answer Options	Percent	Count
Yes	72.7%	40
No	27.3%	15

### 6. If you had to do it over again, would you choose the same major?

Answer Options	Percent	Count
Yes	84.5%	49
No	15.5%	9

### 7. What's next? Choose one or more of the following options:

Answer Options	Percent	Count
Graduate school	52.8%	28
Seek job	43.4%	23
Already have job in my field	30.2%	16
Teacher (K-12)	11.3%	6
Seek job in another field	1.9%	1
Military	0.0%	0
Other (please specify)		7

#### Other:

BSN or MSN  
 Currently working. Will pursue BA degree.  
 I plan to work for a year in my field before I apply to Graduate school  
 Thinking about my next step.  
 Working on my Bachelor  
 To obtain my Bachelors Degree in Early Childhood Education  
 Continue with my BAIS

### 8. Will you be staying in New Mexico after graduation?

Answer Options	Percent	Count
Yes	87.9%	51
No	12.1%	7

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**9. Please comment on any aspect of your collegiate experience that you felt was a particular strength or a particular weakness in the areas of curriculum, instruction, academic support or your overall college experience. Examples include:**

*All of the instructors and faculty involved in the business department made themselves available and were happy to help me with all the questions and problems that I had.*

*At the beginning everything was easy and nice but once I started taking the program classes it got harder because some classes I needed were not offered and on the last two semesters I had to take online accounting classes which I had preferred to take them on campus because of the importance related to my degree.*

*I feel that the nursing ADN program is rigorous enough to be a BSN program. I think this would be a wonderful change to institute.*

*I had a great experience. Great instructors and I learn so much. I'm ready to take on my career.*

*I feel certain instructors did very well in educating me and preparing me for my field of work. Other current instructors seem to be more focused on exams/tests instead of student learning. Some instructors don't seem to reward students based on effort and amount of time spent on an assignment even if the assignment is not completely solved. I feel that instructors should be more focused on effort and willingness to learn instead of focusing solely on an exam/test/quiz grade or whether an assignment is completely solved. That's the problem with many instructors, it's not about learning but about "passing a class."*

*In my major, there is a great emphasis on working and collaborating in a small group on projects. While this is excellent, there is next to no single projects.*

*Professors were always willing to do what they could to help us succeed.*

*Strength, Always received excellent guidance from instructors.*

*The courses fit my expectations of what a curriculum should be, I looked at curriculums at other institutions and although not identical they were similar. I feel that the quality of the instructors was great in most areas although I did feel that [some instructors] could have been better .Overall, I enjoyed my experience at NNMC. I knew it wasn't MIT or Caltech but for me and my situation, it was good.*

*These past years were a struggle, most of my classes that I need would be dropped and I would not be able to satisfy the completion of major*

*The availability of classes was a weakness for the program I was in. It has taken me too long to complete my BA through NNMC. The classes are taught at the convenience of the instructors rather than what works best for the students and the demand of the class.*

**10. If you were able to make one significant change in the programs, services or environment for students at this institution, what would it be?**

**Examples include:**

*Adding more courses, major options and professors.*

*Better communication on cancellation of class.*

*I would love to see entry level Medical Laboratory Science programs available at Northern. I have recently began to search for a program for a certificate in Phlebotomy and wish Northern would offer this.*

*I would offer more classes every semester because sometimes you have to wait a year to be able to take them*

*Make available the book list sooner for each class so that we can prepare to purchase or rent and keep within my budget.*

*More availability of classes in the program I pursued my degree in BAIS and since this is a college, and it was very community based, make NNMC affordable for the community to start and complete a degree.*

*More available classes in the classroom that are offered online.*

*More class availability.*

*My program has incredibly qualified and knowledgeable faculty. However, there has been a significant amount of turnover in the two short years I have been here. The college needs to do more to retain high-level PhD professors. One of the things I would change will the white boards in one of my classes it wasn't working so we had to be moving classrooms during the class hour.*

*The program itself seems relatively well implemented.*